**SMAC Certified Scrum Master and Project Manager in Agile Project Management with ITIL V3, and MCTS Certification with**

**12 Yrs of Experience In IT Sector**

###### PRASHANT KUMAR MISHRA

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***Summary***

* Scrum Master and Project Manager in Agile Project Management with ITIL V3, SMAC and MCTS Certification and 12 Yrs of Experience IT Industry
* Managed 20+ Project from India, USA, UK, Europe and Singapore in Travel, E-learning, Retail and Transportation & Logistics domain
* Proficient in Agile Project Management adhering SCRUM Incremental frame work and PMI
* Managed Multiple Project simultaneously with 29 People Team at a time adhering on-site and offshore Model.
* Completed PDUs for Project Management Professional (PMP Certification from PMI.org)
* Act as SPOC & Project Manager for Governmental Projects
* Gained good exposure to plan and execute all phases of software development life cycle starting with requirement study, analysis, development, testing, implementation and maintenance.
* Utilized project specific tools and resources (MPP/Visio/JIRA/ASANA/Basecamp) to complete relevant administrative tasks
* Knowledge of Agile tools like Agilefant, Icescrum, Easybacklog
* Understand the requirement from the client and Creation of Specification/User Stories and SRS
* Estimation of efforts required for RFP/Won Projects
* Working with Project Teams and Client to communicate and profile the purpose, scope and objectives of projects  via Daily Sprint Meeting
* Co-ordinate regular SCRUM meetings (daily or bi-daily)
* Conduct Sprint Planning Meeting before sprint starts and do the Sprint Review and retrospective meeting at the end of sprint meeting
* Risk Analysis & Mitigation Planning and Removes impediments for the Scrum Team
* Controlling of Project via EVA, adhering Schedule Management Plan, Change Management Plan, WSRs, BURNDOWN CHARTS and ensuring all allocated project tasks are accepted within pre-determined project guidelines and adhering OPAs
* Hands on experience in managing the Testing team and experience with JIRA, ASANA, Mantis, Xenu.
* Bridge for communication between BA/Testers and Business/Principal consultants who define the requirements, scrum Team, Product Owner, and stake holders.
* Liaising with clients regarding satisfaction of service delivery
* Promote good morale within the team by organizing recreation activity
* Responsibility of uploading on the real space, testing and fixing the issues and errors.
* Also looking for production support issues.

***Knowledge of:***

* Experience in management of project developed for Android and iOS devices.
* Designing the HTML User interface,
* Coding and business logic in ASP.Net 2.0/3.5/4.0, Web service creation and third party integration,  Designing of database in MS SQL Server 2005/2008, MICROSOFT NAVISION.
* Writing T-SQL Queries on Microsoft SQL Server 2005/2008 to pull the desired Data
* Writing Optimized Queries and Stored Procedures Triggers
* Optimizing and Tuning SQL queries.
* Backups and Restoration of the Databases
* Using DTS for table movement and format conversion
* Knowledge of the WPF WCF, MVC3 Silver Light, PHP, Sybase 10, JAVA
* Knowledge in Transaction handling and SQL Server architecture.

***Technical Skill***

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| --- | --- |
| **IT SKILL** | |
| **METHODOLOGY** | Agile Project Management with scrum incremental **Framework** |
| **AGILE TOOLS** | Agilefant, Icescrum, Easybacklog |
| **PROJECT MANAGEMENT TOOL** | MS Project, Base Camp, JIRA, Asana, Uber Conference |
| **BUG TRACKING TOOL** | JIRA, Bug Tracker, Mantis |
| **Project Documentation TOOL** | VISUAL SOURCE SAFE, MS Visio, MPP, Base Camp, ASANA |
| **OPERATING SYSTEM** | WINDOWS 9X/2000/XP, SCO UNIX |
| **TESTING TOOLS** | JIRA, MANTIS, Xenu |
| **LANGUAGES KNOWN** | C#, C++, VB6.0 |
| **WEB TECHNOLOGIES** | ASP.NET, ADO.NET, AJAX, XML, HTML, CSS, JAVASCRIPT, WEB SERVICES Integration, ASP |
| **DATABASE** | SQL SERVER 2000/2005/2008, MS-ACCESS, ORACLE 10g, My SQL, JAVA, WPF WCF, PHP, Sybase 10, Drupal 7, Word Press Android, iOS 5.0, Telerik Kendo UI, Telerik RAD |

***Professional Qualification***

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| --- | --- |
| **ITIL® Foundation Certificate in IT Service Management** | **5222176.20342525** |
| **Microsoft Certified Technology Specialist** | **8334465** |
| **SCRUM MASTER ACCREDITED CERTIFICATION™** | **International Scrum Institute, 75368033200036** |
| **GNIIT** | **(Three years Diploma in Computer Application from NIIT south Ex-II, New Delhi)** |
| **Two years Diploma In IRPM** | **Jai Hind degree College Bhopal** |
| **BA** | **Allahabad University** |

***Work Experience***

***Roles, Responsibility and Project in Keeves Technologies Pvt. Ltd.***

**Dec 2013 – Till Date**

**Role:** Project Manager/Scrum Master

**Project Delivered**

* Koulomb HRMS ASP.Net, SQL Server 2008
* <http://lamontravel.com>

for

* Mobile App iOS and Android – A ecommerce app for medical stores for
* Complete Mobile App for Travel and Tourism Department.
* Mobile App Second Phase for AveSan Corp.

**Projects Under Development**

* Mobile App For Social ERP for Insticator USA
* Complete ERP for Elite and Khadims JAVA/J2EE, SQL Server 2012

|  |  |  |  |
| --- | --- | --- | --- |
| **Project** | **Client** | **Team Size** | **Tools & Technologies** |
| Insticator USA | Complete Social ERP to Advertise TV shows and Sports with Rewards Management | 8 | JAVA/J2EE, Play Frame work, My SQL, iOS Android, LAMP, |
| Ware House Management System for Innovative Logistics | Complete Web And Intranet ERP and PoC with Virtual reality concept containing the process to adjust the spaces available in warehouse., | 12 | JAVA/J2EE, MYSQL, Unity 3D |
| Travel solution for Lamon Travels | Integrated The Shared GDS Provided by Arzoo | 6 | LAMP, My SQL |
| Avesan Corp. | A complete ecommerce Portal and mobile app to order medicines with Prescription Scanning and OCR reading feature. | 8 | iOS Android, LAMP |

**Responsibilities**

* Maximum size of team 29 (Including on site resources at Singapore, Greece and USA)
* Managed Project in Agile Methodology and followed phases of SDLC
* Creation of Specification and SRS With the help of SA/ BA Team
* Estimation of efforts required
* Generation of Project Execution Plan as per the format
* Risk Analysis And Mitigation Plan
* Identify and negotiate appropriate project resources and Resource planning and Division of modules and assign it to team member as per their expertise and skills
* Work with Project Teams and Client to communicate and profile the purpose, scope and objectives of projects
* Ensured all allocated project tasks are accepted within pre-determined project guidelines
* Ensured the architecture of the project with the help of Technical Architect and Database architect
* Verification of the codes
* Liaising with clients regarding satisfaction of service delivery
* Ensure senior management team are kept up-to-date with projects in progress
* Utilize project specific tools and resources (MPP/Visio) to complete relevant administrative tasks
* Provide technical assistance during all project processes and phases
* Recruit and select all project staff
* Manage the performance of all project staff
* Maintain open communication channels with direct reports
* Promote good morale within the team
* Also looking for production support issues.

***Roles, Responsibility and Project in i-Nova Solutions Ltd*.**

**May 2012 – Nov 2013**

**Role:** Project Manager/Scrum Master

**Project Delivered**

|  |  |  |  |
| --- | --- | --- | --- |
| **Project** | **Client** | **Team Size** | **Tools & Technologies** |
| i-Work Man HRMS  (A Leading Salary Processor in India) | Complete Human Resource Management System | 12 | ASP.Net, SQL Server 2008 |
| V-Trans  (One of the Largest Logistics service Provider in India) | Complete Logistics Management system with GPS Integrated Mobile app to track the position of vehicle. | 14 | JAVA/J2EE SQL Server 2008  Android App |
| Mobile App and Desktop Web Application for Look2fly – USA | Integrated SABRE GDS, SKY Scanner flight Comparison Tool, Booking.co Hotel Booking and Car Trawler Car booking System | 8 | iOS, Anroid, Windows, WordPress, MySQL. |
| Courts Singapore  Courts LLc | E Commerce App buy House Hold Goods | 8 | iOS, Anroid, Windows, WordPress, MySQL. |

**Responsibilities**

* Maximum size of team(Cross Domain) 22 (15 in house and 7 on site Singapore, Greece and USA)
* Managed Project in Agile Methodology and followed phases of SDLC
* Creation of Specification and SRS With the BA Team
* Estimation of efforts required
* Generation of Project & Schedule Management Plan
* Risk Analysis And Mitigation Plan
* Identify and negotiate appropriate project resources and Resource planning and Division of modules and assign it to team member as per their expertise and skills
* Work with Project Teams and Client to communicate and profile the purpose, scope and objectives of projects
* Ensured all allocated project tasks are accepted within pre-determined project guidelines
* Ensured the architecture of the project with the help of Technical Architect and Database architect
* Verification of the codes
* Liaising with clients regarding satisfaction of service delivery
* Ensure senior management team are kept up-to-date with projects in progress
* Utilize project specific tools and resources (Basecamp/MPP/Visio) to complete relevant administrative tasks
* Provide technical assistance during all project processes and phases
* Recruit and select all project staff
* Manage the performance of all project staff
* Maintain open communication channels with direct reports
* Promote good morale within the team
* Also looking for production support issues.

**Roles, Responsibility and Project in New Media Guru India Pvt *Ltd*.**

**Dec2009 - May 2012**

**Role: Project Leader/Scrum Master**

**Project Delivered**

|  |  |  |  |
| --- | --- | --- | --- |
| **Project/Client** |  | **Team Size** | **Tools & Technologies** |
| View The Space USA | A Real Estate Advertisement and analytical Portal | 6 | ASP.Net, SQL Server 2008 |
| Care news Care Mile Inc. Affiliated with United Nations | Multi Lingual Information Sharing Portal (English, French & German) | 4 | ASP.Net, SQL Server 2008 |
| My-e-SAT  My e-SAT - USA | A learning Management System for student who are preparing for e-SAT exams | 6 | ASP.Net, SQL Server 2008 |
| The VIP Concierge  Chicago - USA | An Event Management Portal and ERP. Client is a event Management Company and manages the Grammy and Oscar Awards in USA | 6 | ASP.Net, SQL Server 2008 |
| ARRI – RFP & Order Management System | Client is one of the largest service provider of Hollywood/ Bollywood Movie filming equipments. | 4 | ASP.Net, SQL Server 2008 |
| PA Care Learning Management System  Abbots Care group - UK | A Learning management system for Deaf and Dumb child. | 8 | ASP.Net, SQL Server 2008 |
| Stakx Learning Management System | A knowledge sharing Portal& Market Place with Whiteboard and Audio Visual Class and discussion facility. | 8 | ASP.Net, SQL Server 2008 |

**Responsibility**

* Maximum size of team 15
* Proper implementation of Agile methodology and followed all phases of SDLC
* Led all project as Project lead/Scrum Master
* Creation of Specification and SRS With the BA Team
* Estimation of efforts required
* Generation of Project Execution Plan as per the format provided
* Risk Analysis And Mitigation Plan
* Identify and negotiate appropriate project resources and Resource planning and Division of modules and assign it to team member as per their expertise and skills
* Work with Project Teams and Client to communicate and profile the purpose, scope and objectives of projects
* Ensured all allocated project tasks are accepted within pre-determined project guidelines
* Define the Architecture for the projects
* Liaising with clients regarding satisfaction of service delivery
* Ensure senior management team are kept up-to-date with projects in progress
* Utilize project specific tools and resources (MPP/Visio) to complete relevant administrative tasks
* Provide technical assistance during all project processes and phases
* Recruit and select all project staff
* Manage the performance of all project staff
* Maintain open communication channels with direct reports
* Promote good morale within the team
* Also looking for production support issues.

**Other Responsibility**

* Played Role as MSSQL DBA
* Did base line SQL Server Installation and Implemented Service packs
* Upgraded databases from SQL Server 2000 to SQL Server 2005 to 2008 R2.
* Scheduled Full and Transactional log backups for the user created and system databases in the production environment using the Database Maintenance Plan Wizard.
* Created transactional replication for the reporting applications.
* Setup Database Maintenance Plans to reorganize indexes, re-indexing and update the index statistics on the production databases.
* Used SQL Server Profiler to monitor and record database activities of particular users and applications.
* Used Data Transformation Services (DTS)of SQL Server to populate data from various data sources
* Implemented trigger and stored procedures and enforced business rules via checks and constraints.
* Worked with various business groups while developing their applications, assisting in database design, installing SQL Server clients, phasing from development to QA and to Production environment.
* Reviewed DB Scripts from the development team before releasing them into the Production.

**Roles, Responsibility and Project in**  AN ***Corp***.

**Feb 2009 - DEC 2009)**

**Role: Project Leader**

* Involved in to Server side coding of several web applications
* Creation of Specification and SRS With the BA Team
* Generation of Project Execution Plan
* Risk Analysis And Mitigation Plan
* Estimation of efforts required
* Identify and negotiate appropriate project resources and Resource planning and Division of modules and assign it to team member as per their expertise and skills
* Work with Project Teams and Client to communicate and profile the purpose, scope and objectives of projects
* Ensure all allocated project tasks are accepted within pre-determined project guidelines

**Project Delivered**

* Symbiosis Institute of business management (India)
* Billing System of one of the leading GSM service Provider India
* Transaction and Reporting System for Simbhaoli Sugars. India
* Transaction Module for Sambodhi Finance
* Intranet reporting system for HP

**Roles, Responsibility and Project in *MAGNON* SOLUTIONS**

(From April 2005 – Fan 2009):-

Role: Sr. Associate

**Responsibility**

* Involved in to Server side coding of several web applications
* Creation of Specification and SRS With the BA Team
* Generation of Project Execution Plan
* Risk Analysis And Mitigation Plan
* Estimation of efforts required
* Identify and negotiate appropriate project resources and Resource planning and Division of modules and assign it to team member as per their expertise and skills
* Work with Project Teams and Client to communicate and profile the purpose, scope and objectives of projects
* Ensure all allocated project tasks are accepted within pre-determined project guidelines

**Project Developed & Delivered for Major Brands**

* Intranet reporting system for HP
* EDACapitalConnect.com UK
* Reporting system for Taikisha engineering Taikisha engineering India Ltd. JAPAN
* Kuoni Academy India
* Penguinbooksindia.com - Penguin Books India UK & Indian
* Mensxp.com
* Hyundai.co.in - Hyundai Motor India Ltd.
* Filmaka.com:The site owner has produced movie like “bend it like bekham, Bride and prejudice etc..”
* APCTT (binasia.net):United Nation
* www.Schneider-electric.co.in: Schneider-electric India
* www.globallogic.com: Content management system.
* [www.fabindia.com](http://www.fabindia.com)

**Roles and Responsibility and Projects in Agroecommerce *Network* Pvt. Ltd.   
(Community based solution provider)**

**Period June 2001 to April 2005**

**Roles: Sr. Software Engineer**

**Responsibility**

* Research and requirement collection of the farmers and develop the solution accordingly, arrangement of training to the end user.
* Dealt with vendor development process also.
* Achievements: Manual Process developed by my team is accepted by all level of Management of the company throughout India. Within six month promoted to Sr. Executive

**Project Delivered**

* ERP for schools (Client: DPS, GBS, APJ)
* Admission4you & Official website (Kirodi Mal College, New Delhi)
* Krishi Bazar Module
* Land Calculator

***STRENGTHS***

* Positive attitude and willingness to learn and adopt good technical practices that will help me develop along with my organization.
* Full dedication and responsibility in work, honesty, Focused, and willingness to walk the extra mile to achieve excellence are my strengths.
* Ability to work under time constraints and deliver on time assignments.
* Ability to work independently as well as in a team environment.
* Ability to visualize creativeness and transform in to action.

***PERSONAL* DETAILS**

**Date of Birth** August 30th, 1975

**Marital status**  Married

### Nationality Indian

Place:

Date: Prashant Kumar Mishra